

How a National Tire Retailer Saved Time and Money Through Inventory Management Overhaul

Does the adoption of new technology really serve you on its own without a valid business purpose and day-to-day operational reliability? Both hardware and software require ongoing support for each asset you own and seamless integration into IT systems. This combination of hardware and software technology-enabled AccuCode to complete quality control at a level never before seen in off-site installation management.

Consistent Wireless Connectivity and Solid IT Infrastructure

A national tire retailer required a robust nationwide rollout of wireless infrastructure and data collection solutions to manage their inventory. Up to this point, the retailer used an outdated, manual process to track inventory quantities across over 1,000 locations nationwide. This resulted in significant inventory variance of 40% and extreme difficulty in providing optimal customer service.

The Nightmare of a Defective Inventory Management System

High inventory variance resulted in a poor customer experience due to employees not knowing where each item in the inventory was located... or if it was even in stock. The company determined that it needed to digitize its inventory tracking process to create a more efficient process and realize labor savings. This prompted the nationwide tire chain to look into a platform that delivers large scale inventory management and visibility of all products in-store.

Consistent Wireless Connectivity and Solid IT Infrastructure

The most obvious missing piece in flawed inventory management systems is usually flawed wireless infrastructure. Working closely together through what each stage of what providing fully managed WiFi would look like, we were able to set expectations up front, clearly communicate throughout the project and be responsive to custom needs while verifying that every step was done correctly.

Customer quote

*"This project has had the greatest success in the company's 50+ year history."
- A major tire retailer*

Increased profit, savings and efficiency

AccuCode identified and implemented a complete wireless infrastructure and data collection solution that would increase operational efficiency in 9 months. The customer moved to an advanced inventory tracking system using wireless mobile computers that integrated seamlessly with their new ERP system for each of the 1,000 storefronts and their warehouses.

Thanks to the core team of network engineers' ingenuity, research and hands-on experience, AccuCode has been able to provide wireless coverage for all of the customer's inventory storage locations. As a result, the retailer informed AccuCode that the bar has been set for all future installation vendors.

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